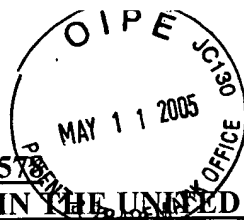


S/N 09/711,578



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nora Femenia et al.

Examiner: Pierre Elisca

Serial No.: 09/711,578

Group Art Unit: 3621

Filed: November 13, 2000

Docket No.: 2043.003US1

Title: AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT

AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

This responds to the Office Action mailed on January 7, 2005. Please amend the above-identified patent application as follows.

This response is accompanied by a Petition, as well as the appropriate fee, to obtain a one-month extension of the period for responding to the Office Action, thereby moving the deadline for response from April 7, 2005 to May 7, 2005.